

Mobility Customer Services supports all service related topics and makes rail operations even more efficient with innovative technologies at all levels

Customer Services Mobility

Management



Customer Services

Turnkey
Projects &
Electrification



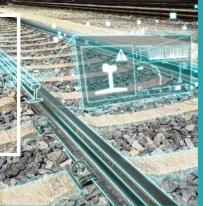
Customer Services Rolling Stock



Spare Part Services



Rail Monitoring Systems (MRX)



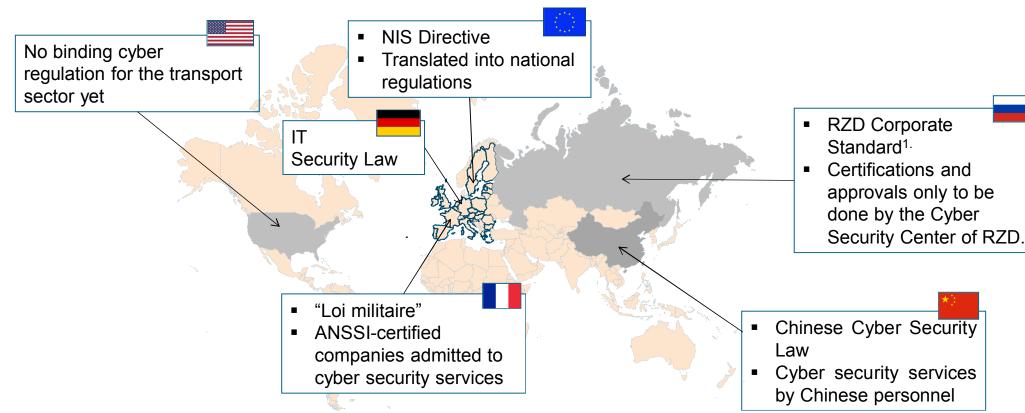
Digital Services





One size does not fit all due to cyber laws and regulations





1) STO RZD 02.049-2014

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02/19/2019

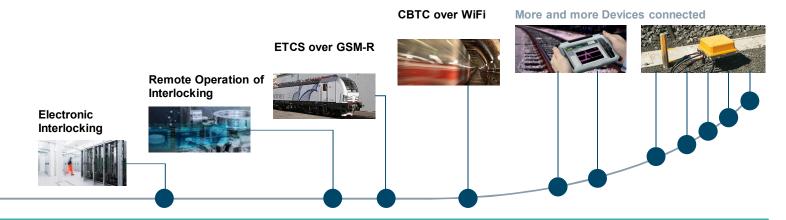
Siemens Mobility GmbH Customer Services; Johannes Emmelheinz

increased connectivity and evolving threat landscape



Opportunities

Signaling systems move from dedicated and separate to interconnected and standardized system of systems using COTS components



1992 1996 2020 1988 2000 2004 2008 2012 2016

Melissa Worm

Industroyer/Chrashovérride

... and risks

Exposure to malicious cyber attacks is also growing dramatically, putting our lives and the stability of our society at risk

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AOHell Blue Boxing

AT&T Hack Morris Worm

Cryptovirology

Denial-of-service attacks Level Seven Crew hack sl1nk SCADA hacks

JŁOVEYOU

Cloudbleed

Heartbleed

Stuxnet

Meltdown/Spectre

NotPetya

WannaCry

Infineon/TPM

Cyber requirements are increasingly diverse and demanding



Diverse cyber security requirements in content and extent

... from one paragraph up to 100+ pages

Duration of service obligations increasing

... sometimes up to 40 years

System architectures need to be adapted

... e. g. for remote patching

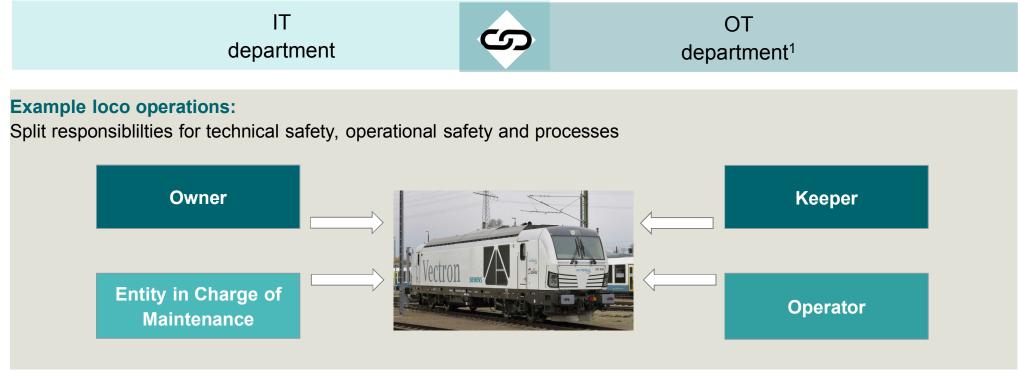


Split responsibilities within organizations



Example responsibility IT and OT departments:

Split responsibilities for cyber security



1) signalling, rolling stock etc.

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Approaches for rail cyber security

Application of accepted and aligned standards





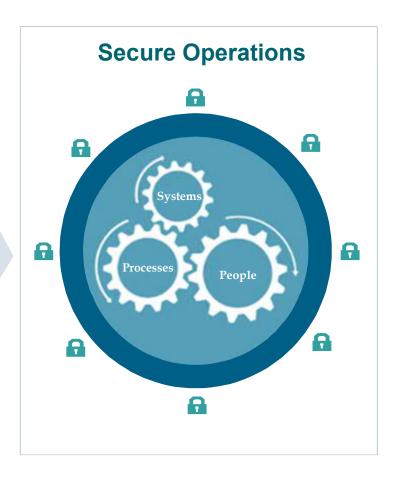
Approaches for rail cyber security

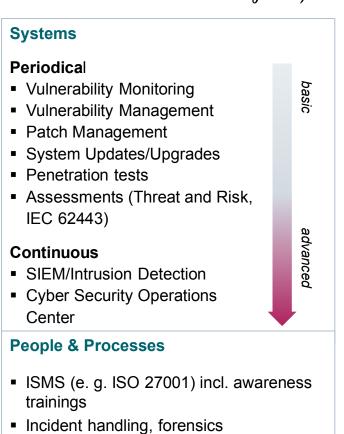
Holistic cyber protection concept for systems, processes & people



High level **risk assessment** between operator and system integration

Secure design and implementation by system integrator





Approaches for rail cyber security

Contribution of all partners required for a stable structure







Where we can support

Our service portfolio for sustainable protection of rail security





Rail security assessment	Rail security implementation	Continuous monitoring of rail security
 IEC 62443 Gap analysis ISO 27001 Assessment Threat & Risk Analysis Cyber Security Consulting & Documentation Penetration tests 	 Security Implementation Architecture Incident Handling and Response 	 Vulnerability Monitoring & Asset Discovery Cyber Security Monitoring (Intrusion detection/ SIEM) Cyber Security Operations Center On-call support

Selected reference projects

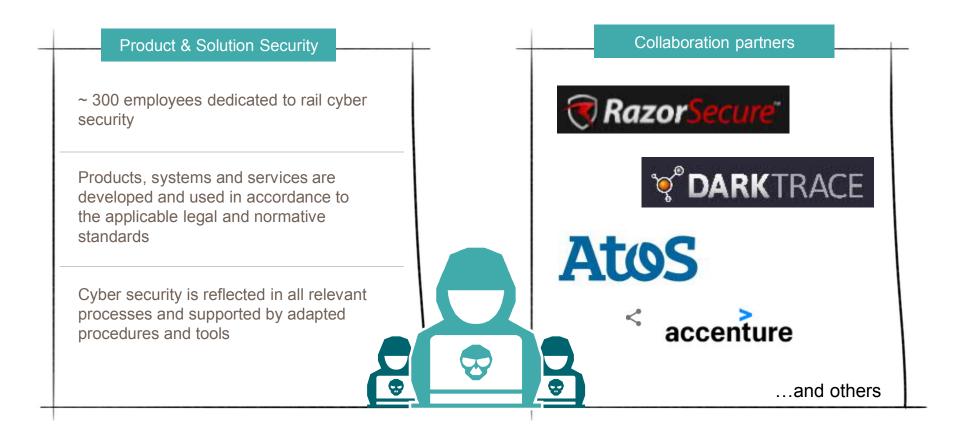
- ✓ Full service contracts including cyber security services for signaling systems for mainline operators
- ✓ IEC 62443 assessments for mainline, metro and tram operators
- Asset inventory for driverless metro operator
- ✓ Penetration tests
- Pilot projects for Intrusion Detection for signaling and rolling stock

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Where we can support

With our rail cyber security experts and partner network





Charter of Trust co-founded by Siemens in February 2018





Leading global companies joined forces for creating security in a networked world.

Charter of Trust

- Protecting the data of individuals and companies
- Preventing damage from people, companies and infrastructures
- 3 Establishing a reliable foundation on which confidence in a networked, digital world can take root and grow

































Summed up ...

SIEMENS
Ingenuity for life

Especially in the rail industry it is essential to protect critical infrastructures. Sustaining rail cyber security over the complete life cycle

- is challenging and requires efforts of all stakeholders.
- is supported by applying international standards.
- is facilitated by a close interaction between rail system suppliers, service providers, cyber startups and rail operators.



Thank you very much!





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